

West Bengal Real Estate Regulatory Authority
Calcutta Greens Commercial Complex (1st Floor)
1050/2, Survey Park, Kolkata- 700 075

Complaint No. WBRERA/COM001286

Pallabi Gupta Complainant.

Vs.

Samasth Infotainment Private Limited Respondent.

Sl. Number and date of order	Order and signature of Authority	Note of action taken on order
03 30.10.2025	Complainant, Pallabi Gupta represented by the Learned Advocate, Subhankar Sanyal, appeared physically at the time of instant hearing. He has submitted hazira which should be kept on record. Respondent, Samasth Infotainment Private Limited, represented by the Legal Executive, Laxmi Biswas who appeared online at the time of hearing. She is requested to file hazira which should be kept on record. The Complainant has filed Supplementary Affidavit dated 07/8/2025 which has been received by this Authority on 11.09/2025 which should be kept in record. The Respondent has filed an Affidavit dated 19.9.2025 which has been received by the Authority on 08.10.2025 wherein the refund payment schedule has been mentioned. The Learned Advocate for the Complainant stated that the Respondent has not paid the refund of principal amount as per refund schedule committed by them in their Affidavit. The total principal amount of Rs.18,32,268/- but the Respondent has only paid Rs.1,00,000/- and in this way the Respondent is willfully delaying in making payment by violating the solemn order of this Authority. The Learned Advocate for the Complainant prayed for early payment. The Legal Executive for the Respondent stated that due to financial stringency the Respondent could not make payment and she asked for one or two months for payment but she could not assured about the full payment of principal amount. Heard both the parties in details. The Authority is of the view that the Respondent has neglected the last Order of this Authority. After hearing both the parties, the Authority is pleased to give the following directions:-	

- a) The Complainant is hereby directed to submit her Supplementary Affidavit, if any, mentioning the payments made by the Respondent in a notarized Affidavit and the total refund to be paid by the respondent both Principal amount and the accrued interest and she will send the Affidavit (in original) to the Authority, serving a copy of the same to the Respondent, both in hard and soft copies, within **1 (one) week** from the date of receipt of the instant order ; and
- b) The Respondent is hereby directed to submit his Written Response on a notarized Affidavit to Supplementary Affidavit of the Complaint and to show cause as to why penalty under **Section 63 of the RE(R&D) Act, 2016** should not be imposed upon them for not complying with the Order No. 2 dated 24/7/2025 and ensure compliance for refunding the remaining principal amount the accrued interest as per the provision of **Rule 18 of the WBRERA Rules, 2021** and send the Affidavit (in original) responding to the said direction of the Authority to the Authority, serving a copy of the same to the Complainant, both in hard and soft copies, within **1 (one) week** from the date of receipt of the instant order.

Fix after **4 (four) weeks** for further hearing and order.



(JAYANTA KR. BASU)

Chairperson

West Bengal Real Estate Regulatory Authority



(BHOLANATH DAS)

Member

West Bengal Real Estate Regulatory Authority



(TAPAS MUKHOPADHYAY)

Member

West Bengal Real Estate Regulatory Authority